

Quality Policy

Introduction

STARTEAM is a leading Printed Circuit Boards (PCB) manufacturer, technology, and solution provider. To achieve our vision to be a globally recognized manufacturer and to successful in delighting our customer by exceeding their expectations with advanced and sustainable solutions, quality has always been an integral part of our culture and business principles.

Scope

This policy and associated procedures apply to all directors, staff and contractors working for the company.

Policy

Our core values of Determination, Honesty, Responsibility and Teamwork provide the fundamental and guide our actions for achieving our quality objectives. The essential elements of our commitment for excellence regarding quality include:

- realizing the quality of products and services by delivering what we promised, achieving the highest trust and satisfaction level from our customers;
- complying with all relevant laws and regulations in all locations we operate and for all standard certifications required;
- continuously challenging ourselves to achieve a world-class quality management system to guarantee product safety, prevent quality incidents and achieve “zero-defect”;
- ensuring that all our employees understand and adhere to our quality principles and encourage participation amongst third parties through standards, trainings, supervision and effective communication;
- building reliability and sustainability into everything we do, products, services and partnerships.

The STG leadership team pledges to give required leadership, management and resources to adhere to these quality promises and expects full cooperation and maximum contribution from all STG members.

Responsibility and Review

This Quality Policy is the responsibility of the Management of STARTEAM, the last update was in April 2023 and will be reviewed annually.